



Role Description – Support Engineer

Position Title	Support Engineer
Location	Dublin
Position Description	Key responsibilities <ul style="list-style-type: none">• Provide customer care, support & troubleshooting• Provision of emergency out of working hours support• Install/configure linux systems, third party and Openmind software• Create support documentation• Execute software tests• Provision of product training (to customers)
Qualifications and Skills Required	<ul style="list-style-type: none">• Advanced knowledge of linux system administration• Networking - tcp/ip, routing• Advantage: cisco switches, itp /stp, scripting - perl, python, shell, basic knowledge of SQL, virtualization technologies, c/c++/java• Very good communication skills in English• Team player• Flexibility - traveling abroad, working time